



Subject:	GLL Service Report for 2024
Date:	6 th May 2025
Reporting Officer:	Jim Girvan, Director of Neighbourhood Services
Contact Officer:	Paul McLoughlin, Partnership Manager

Restricted Reports

Is this report restricted?

Yes

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No

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If Yes, when will the report become unrestricted?

After Committee Decision

After Council Decision

Some time in the future

Never

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☐
☐
☐

Call-in

Is the decision eligible for Call-in?

Yes

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No

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1.0	Purpose of Report or Summary of main Issues
	To present members with the annual GLL service report for 2024 as required within the terms of the leisure management contract and as previously reported through Active Belfast Limited.
2.0	Recommendations
2.1	Members are requested to consider: The information provided below and at Appendix 1. CNS officers will be in attendance to respond to any queries raised by members.
3.0	Main report

3.1	<p><u>Background</u></p> <p>Under the terms of the leisure contract between BCC and GLL, GLL is required to provide an annual service report for the preceding year. This report is presented through the People and Communities committee.</p> <p>GLL is a charitable social enterprise operating under the Better brand.</p> <p>GLL is proud to continue its work with Belfast City Council, helping to transform leisure facilities and services across the city. GLL seeks to deliver a successful social business focusing on customer needs. As a not-for-profit organisation, GLL reinvests back into the community by developing staff, investing in BCC centres, supporting young athletes and increasing participation across all user groups.</p>
3.2	<p><u>Outcomes and proposals</u></p> <p>The 'GLL in 2024' document, attached at Appendix 1, highlights our key successes and challenges in 2024 focusing on the six guiding values at the heart of our business.</p> <ul style="list-style-type: none"> • Partner of Choice • Respecting the Planet • The Better Way of Doing Business • More Than a Job • Customers and Communities at our Heart • Tackling Health Inequalities
3.3	<p><u>Summary</u></p> <p>Members are requested to consider and record receipt of the information provided above and at Appendix 1. CNS officers will be in attendance to respond to any queries raised by members.</p>
3.4	<p><u>Communications & Public Relations</u></p> <p><u>None</u></p>
3.5	<p><u>Financial & Resource Implications</u></p> <p>None</p>
3.6	<p><u>Equality or Good Relations Implications</u></p> <p>None</p>
4.0	<p>Appendices</p>
	<p>Appendix 1 - GLL Service report for 2024</p>